| \*\*Characteristic\*\* | \*\*N = 352\*\* |
| --- | --- |
| What are challenges you face in assessing vaccination services, I. Lack of awareness about vaccination schedules | 221 (63%) |
| What are challenges you face in assessing vaccination services, II. Stock outs/unavailability of some vaccines ( ) | 230 (65%) |
| What are challenges you face in assessing vaccination services, III. Long waiting hours | 205 (58%) |
| What are challenges you face in assessing vaccination services, IV. No communication from health workers | 137 (39%) |
| What are challenges you face in assessing vaccination services, V. Long distance to Health centre | 153 (43%) |
| What are challenges you face in assessing vaccination services, VI. Cultural believe | 161 (46%) |
| What are challenges you face in assessing vaccination services, VII Religious beliefs | 128 (36%) |
| What are challenges you face in assessing vaccination services, VIII No reminder/recal from health centre | 191 (54%) |
| What are challenges you face in assessing vaccination services, IX Msiconception about vaccines | 138 (39%) |
| What are challenges you face in assessing vaccination services, X Lack of transportation | 136 (39%) |
| What are challenges you face in assessing vaccination services, XI inconvenient clinic hours | 161 (46%) |
| What are challenges you face in assessing vaccination services, XII No felt need | 117 (33%) |
| Does the health facility conducts health talk/ health education on the importance of immunization and other health matters |  |
| I dont know | 79 (22%) |
| No | 78 (22%) |
| Yes | 195 (55%) |
| Are you satisfied with the service you receive at the Primary health care center |  |
| I dont know | 51 (14%) |
| No | 120 (34%) |
| Yes | 181 (51%) |
| If no to question 18, why |  |
| 1, long waiting time | 10 (2.8%) |
| 1, long waiting time | 13 (3.7%) |
| 1, poor attitude of staff | 21 (6.0%) |
| 1, Poor attitude of staff | 1 (0.3%) |
| 1, poor attitude of staff 1 | 7 (2.0%) |
| 1, poor hygeine | 4 (1.1%) |
| 1, poor hygiene | 29 (8.3%) |
| 1, stock out of vaccine | 5 (1.4%) |
| 1, vaccine stock out | 1 (0.3%) |
| 1, Vaccine stock out | 6 (1.7%) |
| 1,long waiting hour | 16 (4.6%) |
| 1,long waiting time | 27 (7.7%) |
| 1,poor attitude of staff | 4 (1.1%) |
| 1,poor hygiene | 10 (2.8%) |
| 1,Vaccine stock out | 1 (0.3%) |
| 2 | 179 (51%) |
| 2,stock out of vaccine | 17 (4.8%) |
| Unknown | 1 |
| How far is the Primary health center from your home |  |
| > 30mins from home | 121 (34%) |
| I dont know | 125 (36%) |
| within 30mins from home | 106 (30%) |